

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.64/2023-24/Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt.G.Reddemma, Nookinenipalli (V),
Nandalur (M), Kadapa District. Complainant

AND

1. Assistant Accounts Officer/ERO/Vontimitta
2. Dy. Executive Engineer/O/Vontimitta
3. Executive Engineer/O/Rajampet Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that she is having service connection No.2345129000065 and for the month of November'2023 she received



the bill for abnormal consumption charges and she requested to revise the bill.


02. The said complaint was registered as C.G.No.64/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on verification of the CC bill for November'2023 they found that it was wrongly billed based on the previous year consumption which was recorded wrongly due to meter error and then they revised the bill and rectified the mistake and the complainant also paid the revised CC charges.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved. The complainant also paid the revised consumption charges and did not report any dissatisfaction by appearing before this Forum. Hence, this complaint can be closed as the grievance of the complainant was redressed.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this




order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 19th day of December'2023.


CHAIRPERSON


Member (Finance)
19/12/2023


Member (Technical)


Member (Independent)
19/12/2023

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

